

## What are Permanent Water Saving Rules (PWSR)?

PWSR are not water restrictions. They are a set of common-sense water conservation measures that apply at all times when water restrictions are not in force.

## Can I use a hose every day?

Yes. Hoses must be fitted with a flow shut off device or a trigger nozzle and be leak free, but can be used at any time, any day. Buckets or watering cans can also be used at any time.

## What are the rules?

There are five key areas that PWSR apply to. These are:

- Hand-held hoses
- Watering systems for residential or commercial gardens and lawns
- Public gardens, lawns and playing surfaces
- Fountains and water features
- Cleaning of hard surfaces

For full details on what each rule means and definitions, please refer to our website [www.coliban.com.au](http://www.coliban.com.au) and click on the link to Permanent Water Saving Rules. A full version of our PWSR plan is available on our website.

## Can I fill up my swimming pool?

Yes. Customers can fill up a new or existing pool. Under PWSR there are no restrictions on the filling or topping up of pools or spas.

## Can I use a sprinkler?

Yes. Sprinklers are classified as a watering system and therefore they can be used as outlined – between 6pm and 10am.

## Do I need a turf exemption?

Lawns, both existing and newly laid turf, can be watered with a hand-held hose at any time as long as the hose is fitted with a flow shut off device or a trigger nozzle. Watering systems can also be used any day of the week between the hours of 6pm and 10am. If you are establishing new turf and are unsure if you need an exemption, please call our Customer Support Team on 1300 363 200 or download an exemption form from our website.

## Do PWSR impact on the use of grey water or rainwater?

No. Grey water, reclaimed or recycled water, stormwater or rainwater can be used at any time. These are not controlled by water restrictions or PWSR.

## How do I know if PWSR apply to me?

Permanent Water Saving Rules have been in place in all towns within the Coliban Water region since January 2013. If water restrictions are in place, the more severe rule or restriction applies.

