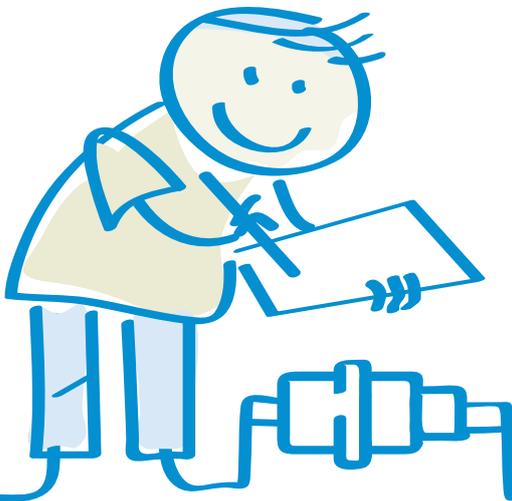


Understand your water use

By undertaking some simple monitoring of your water habits you will get a snapshot of your daily water usage around your home. If you receive your account and your daily usage is higher than you expected, we suggest you check if there may be a leak.

You can check for leaks by following these simple steps:

- STEP 1** Turn off all water inside and outside (including evaporative coolers and washing machines)
- STEP 2** Write down the black and red numbers on your water meter
- STEP 3** Do not turn any water back on for two hours (including flushing the toilet)
- STEP 4** After two hours write down the black and red numbers on your water meter



	DATE	TIME	METER READING								
Reading 2											
Reading 1											
Reading 2 - 1 =	<input type="text"/>										
	WATER USED										

If the numbers have changed from when you read the meter the first time to when you read the meter the second time there may be a leak. If the meter has not moved, there is no leak.

What to do if you think you have a leak...

Look for dripping taps, including washing machine and dishwasher connections.

Check your toilet for leaks.

Place a few drops of food colour in the tank/cistern.

Without flushing it, look for colouring in the toilet bowl.

If there is colour in the bowl, your cistern is leaking.

Look outdoors for leaks on garden taps, hoses, sprinkler and watering systems.

Check appliances including solar panels, hot water and evaporative air conditioners.

If you are still unable to find the leak please arrange for a licensed plumber to locate and repair.

If the leak was not visible, you may be eligible to apply for a leak allowance.

If you have any questions regarding your water use, call our **Customer Support Team on 1300 363 200.**

