

We're changing our payment terms

Important information for our valued suppliers



From 1 October 2026, we're updating our payment systems and terms to streamline operations and give our valued suppliers greater transparency and reliability.

As part of these changes, our standard supplier payment terms will be 30 days from receipt of your tax invoice.

What you need to know

What's changing?	Our standard supplier payment terms will be 30 days from receipt of a correct tax invoice.
When?	The new terms will take effect automatically from Thursday 1 October.
Who is affected?	This may affect suppliers with current payment terms shorter than 30 days. Suppliers already on 30-day terms are not affected.

Things to consider before 1 October



Please review your processes and payment expectations in line with our 30-day payment terms.



We encourage you to contact us by Wednesday 12 August if you have questions or concerns about what the changes mean for you.

We're here to help

We value our partnership and the excellent service you provide and appreciate your flexibility as we improve our processes.

We're here to support you through the transition.



1300 363 200 between 8am and 5pm weekdays



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You can find a copy of our updated payment terms and conditions and frequently asked questions at coliban.com.au/about-us/procurement

