

# Coliban Water Schedule of Rural Charges

Valid 1 July 2026 to 30 June 2027

(This is the date from which each individual charge applies unless otherwise specified)

The charges on this schedule of charges relate to all rural systems (channels, pipelines, modernised and unmodernised) supplied from the Coliban River and Campaspe River (Lake Eppalock).

All listed charges are charged in quarterly instalments. Your payment will be due 20 business days after your invoice is issued.

(all charges and fees are due at this time unless otherwise specified)

## Unmodernised system fees and charges

(Applies to all rural systems other than the Harcourt Modernised System)

Access charges	Annual charge	Daily rate
Pipeline	\$994.89	\$2.7257
Channel	\$559.12	\$1.5318
Channel (shared)	\$447.27	\$1.2253
Storage access	\$123.94	\$0.3395
Outlet fees per additional outlet	\$31.94	\$0.0875
Variable charges	\$/ML	
Volume charge		\$303.60
Excess usage charge		\$3,916.30
Infrastructure charge per ML licence volume		\$192.51
Other rural charges	Charge	
Rural Transfer Admin Fee per transfer		\$70.91

## Modernised system fees and charges (Applies to the Harcourt Modernised System)

Access charges	Annual charge	Daily rate
20mm meter or less	\$265.51	\$0.7274
25mm meter	\$414.88	\$1.1366
32mm meter	\$684.59	\$1.8755
40mm meter	\$1,062.21	\$2.9101
50mm meter	\$1,659.72	\$4.5471
80mm meter or greater	\$4,248.95	\$11.6409
Variable charges	\$/ML	
Volume charge		\$303.60
Excess usage charge		\$3,916.30
Infrastructure charge – modernised network per ML licence volume		\$260.25
Infrastructure charge – modernised headwork per ML licence volume		\$28.88
Termination fee per ML licence volume terminated 1. In accordance with the Water Charge Rules (2010), this is capped at maximum 10 times the fixed volumetric charge for rights of access the customer wishes to terminate		\$2,602.50
Other rural charges	Charge	
Rural Transfer Admin Fee per transfer		\$70.91

## Description of charges - Unmodernised system fees and charges

Access charges	Annual charge
Pipeline	Annual charge for access to pipeline to deliver water to customer
Channel	Annual charge for access to channel to deliver water to customer
Channel (shared)	Annual charge for shared access to channel to deliver water to customer
Storage access	Annual charge for access to reservoir to deliver water to customer
Outlet fees	Annual charge payable per additional outlet (2+) from channel or pipeline
Variable charges	
Volume charge	Charge per ML of water delivered to customer
Excess usage charge	Charge per ML of water delivered to customer in excess of customer's licence volume and any trades
Infrastructure charge	Charge per ML of licence volume for delivery right
Other rural charges	
Rural Transfer Admin Fee	Flat administration fee charge per water transfer between customers or renewal/modification of licence

## Description of charges - Modernised system fees and charges

Access charges	Annual charge
Metered	Annual charge for access to modernised pipeline to deliver water to customer. Price increases with service size
Variable charges	
Volume charge	Charge per ML of water delivered to customer
Excess usage charge	Charge per ML of water delivered to customer in excess of customer's licence volume and any trades
Infrastructure charge – modernised network per ML licence volume	Charge per ML of licence volume for delivery right – network component
Infrastructure charge – modernised headwork per ML licence volume	Charge per ML of licence volume for delivery right – headworks component
Other rural charges	
Rural Transfer Admin Fee	Flat administration fee charge per water transfer between customers or renewal/modification of licence

## How our infrastructure charges are determined

The Victorian Essential Services Commission (ESC) approves price paths and annual price adjustment processes every five years on a cost-recovery basis. The ESC approves prices for the coming financial year by 30 June each year.

Following approval by the ESC, Coliban Water's Board approves annual prices by 30 June each year to come into effect from 1 July.

## Dispute resolution

If you have any questions or wish to dispute your bill, please call us on: 1300 363 200 or email us at [coliban@coliban.com.au](mailto:coliban@coliban.com.au)

## Generally available discounts

Concession holders may be eligible for a discount. Coliban Water also offers flexible payment arrangements, family violence support and linkages to external financial counselling services.

More information is available on our website [coliban.com.au/manage-your-account/coliban-assist](http://coliban.com.au/manage-your-account/coliban-assist)

## Customer Support Policy

Coliban Water has a Customer Support Policy in place. Please see [coliban.com.au/coliban-assist](http://coliban.com.au/coliban-assist) for the current version of this policy.

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