

Terms and conditions

Promoter

Coliban Region Water Corporation

Promotion period

The competition opens on Wednesday 1 October 2025 and closes at 5pm on Wednesday 22 October 2025.

Eligibility

Entrants must be current customers of Coliban Water. Employees of Coliban Water and their immediate families are not eligible to enter.

Each entrant must complete the 'Coliban Water Customer Survey 2025' (online survey) and provide their name and contact details.

Entry process

Customers who complete the online survey will automatically be entered into the draw. Entries must be received by 5pm on Wednesday 22 October 2025.

Only one entry per person is permitted.

Prizes

10 winners will each receive a \$100 credit on their Coliban Water account. Credits are not transferable, exchangeable for cash, or redeemable for any other services.

Draw

The prize draw will take place in November 2025 at Coliban Water's office in Bendigo.

Winners will be drawn at random and notified via phone or email within two working days of the draw.

Prize redemption

The \$100 credit will be automatically applied to the winner's next water account.

If a winner's water account is in credit, the \$100 will be applied to future bills.

General conditions

Coliban Water's decision is final, and no correspondence will be entered into.

By entering the competition, entrants agree to these terms and conditions.

The winners' names and locations may be published on Coliban Water's website and other communication platforms.

Privacy

Entrant contact information will be used solely for the purposes of this promotion and will not be shared with third parties.