

Schedule of fees and charges

2025/2026

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Urban Water

Water Access

Urban water	Meter size	Annual charge	Daily rate
Applicable to residential and non-residential customers.	Unconnected vacant land	\$0.00	\$0.00
	20mm meter or less	\$278.09	\$0.7618
	25mm meter	\$434.53	\$1.1904
	32mm meter	\$711.95	\$1.9505
	40mm meter	\$1,112.48	\$3.0478
	50mm meter	\$1,738.28	\$4.7624
	80mm meter	\$4,450.03	\$12.1918
	100mm meter	\$6,953.19	\$19.0498
	150mm meter or greater	\$15,644.73	\$42.8622
Recycled and untreated	Meter size	Annual charge	Daily rate
Recycled Water Access Fee is 50% of the Urban Water Access Fee. Urban Untreated Water Access Fee is 50% of the Urban Water Access Fee. *Residential Recycled Water 20mm meter or less Access Fee is \$0.00	Unconnected vacant land	\$0.00	\$0.00
	20mm meter or less*	\$139.04	\$0.3809
	25mm meter	\$217.26	\$0.5952
	32mm meter	\$355.97	\$0.9752
	40mm meter	\$556.24	\$1.5239
	50mm meter	\$869.14	\$2.3812
	80mm meter	\$2,225.01	\$6.0959
	100mm meter	\$3,476.59	\$9.5249
	150mm meter or greater	\$7,822.36	\$21.4311
Fire service	Meter size	Annual charge	Daily rate
	32mm	\$68.63	\$0.1880
	40mm	\$102.96	\$0.2820
	50mm	\$147.99	\$0.4054
	80mm	\$353.82	\$0.9693
	100mm	\$552.90	\$1.5147
	150mm or greater	\$1,161.92	\$3.1833

mm - millimetre

Water volumetric charges

Water supply	\$/kL
Treated	\$2.7262
Untreated	\$1.3628
Recycled	\$2.0473

Allocation of towns for urban water volumetric pricing districts

Pricing district	Towns
Treated	Axedale, Barkers Creek, Bealiba, Bendigo, Boort, Bridgewater, Campbells Creek, Castlemaine, Chewton, Cohuna, Dunolly, Echuca, Elmore, Elphinstone, Fryerstown, Gannawarra, Goornong, Guildford, Gunbower, Harcourt, Heathcote, Huntly, Inglewood, Korong Vale, Kyneton, Laanecoorie, Leitchville, Lockington, Maiden Gully, Maldon, Maldon-Newstead Pipeline, Malmsbury, Mandurang, Marong, Mead, Newstead, Pyramid Hill, Raywood, Rochester, Sebastian, Serpentine, Strathfieldsaye, Taradale, Tarnagulla, Tooborac, Trentham, Tylden, Wedderburn, Yapeen.
Untreated	Borong, Dingee, Elmore (untreated), Goornong (untreated), Jarklin, Kyneton (untreated), Macorna, Mitiamo, Mysia, Wychitella.

Wastewater

Wastewater access

Urban sewer access	Annual charge	Daily rate
Residential and Non-Residential	\$835.73	\$2.2896
STED Sewer Rebate (Elmore only)	(\$145.73)	(\$0.3992)

Wastewater volumetric charge

Sewer volume ¹	\$/kL
Non-Residential	\$1.1910

¹ Applicable to Non-Residential discharges in excess of 0.63kL per day in any given billing period.

kL = kilolitre

Calculation of wastewater volumetric charge

Only non-residential customers are subject to the wastewater volume charge for discharges in excess of 0.63kL per day in any given billing period. The sewer volumetric charge is calculated as:

$$= \left[(\text{water volume} * \text{discharge factor}) - \left[\left(\frac{\text{days in period}}{\text{days in year}} \right) * 230 \right] \right] * \text{price}$$

Where this calculation results in a negative (occurring when a customer's wastewater volume is less than the allowable volume in a billing period) the applicable charge becomes \$0.00.

Rural Water

Unmodernised rural tariffs

Access charges	Annual charge	Daily rate
Pipeline	\$959.51	\$2.6287
Channel	\$539.23	\$1.4773
Channel – single shared	\$431.36	\$1.1818
Storage access	\$119.53	\$0.3274
Variable charges (per ML)		\$/ML
Volume charge		\$292.90
Excess usage		\$3,762.30
Infrastructure charge (per ML licence volume)		\$/ML
Infrastructure charge		\$185.67
Outlet fees (per additional outlet)	Annual Charge	Daily Rate
2+ outlets	\$30.81	\$0.0844
Other		
Rural transfer admin fee (per transfer)		\$68.13

Modernised rural tariffs¹

Access charges (per meter)	Annual Charge	Daily Rate
20mm meter or less	\$256.07	\$0.7015
25mm meter	\$400.13	\$1.0962
32mm meter	\$657.67	\$1.8018
40mm meter	\$1,024.43	\$2.8066
50mm meter	\$1,600.68	\$4.3854
80mm meter or greater	\$4,097.80	\$11.2268
Variable charges (per ML)		\$/ML
Volume Charge		\$292.90
Excess Usage		\$3,762.30
Infrastructure charge (per ML licence volume)		\$/ML
Infrastructure – modernised ¹ (combined):		\$278.86
Modernised network		\$251.00
Modernised headwork		\$27.86
Termination fee ²		\$2,510.00
Other Rural Charges		
Rural transfer admin fee (per transfer)		68.13

¹ Modernised prices are relevant to the Harcourt system. The Modernised Infrastructure charge comprises a Network and Headwork component which customers will see on their invoice. Both are applicable to Modernised customers, payable per ML of licence volume.

² Termination Fees are payable per ML of licence volume relinquished or permanently traded outside of the Modernised system.

ML – megalitres

Trade waste charges

Major trade waste access fee	Annual charge	
Access fee (per annum)	In accordance with pricing principles	
Major trade waste volumetric charge	Charge \$/kL	
Volume charge (per kL)	\$1.1910	
Major trade waste quality charges (per kg)	Charge \$/kg	
Chemical Oxygen Demand (COD)	\$0.4850	
Total Suspended Solids (TSS)	\$1.0361	
Total Kjeldahl Nitrogen (TKN)	\$2.0565	
Total Phosphorus (TP)	\$3.9763	
Total Dissolved Solids (TDS)	\$0.0307	
Sampling fees (Major and Medium only)	Charge	
Sampling (per sample)	Actual cost	
Minor and medium trade waste (per annum)	Annual charge	Daily rate
Minor trade waste	\$196.62	\$0.5386
Medium trade waste	\$196.62	\$0.5386
Non-compliance charges	Charge	
pH contravention (per kL discharge) (Major TW only)		
pH < 6.0 ¹	\$0.2384	
pH > 10.0 ²	\$0.0596	
Asset protection (no pre-treatment) (per annum)	\$1,049.90	
Agreed no asset (per annum)	\$143.16	
Contravention (failure to clean or repair) (per incident)	\$691.98	
Unlawful discharge (per incident)	\$334.06	

1 Calculated as: discharge volume (kL) x charge x (6.0 – pH(sample)) x 2^{(6.0 – pH(sample))}

2 Calculated as: discharge volume (kL) x charge x (pH(sample) – 10.0) x 2^{(pH(sample) – 10.0)}

kL – kilolitre

kg – kilogram

Land Development

Scheduled new customer contributions (per lot)

Water NCC	Charge
Standard	\$3,512.51
Small lot infill ¹	\$2,032.70
Recycled	\$1,675.76
Sewer NCC	Charge
Standard	\$3,512.51
SGCE Guarantee Rebate (if applicable) ²	(\$702.50)
Small lot infill ¹	\$2,032.70
Discounted (developer funded pump station)(minimum charge) ³	\$1,807.58
SGCE Guarantee Rebate (if applicable) ²	(\$361.52)
Pressure Sewer NCC ^{4 5}	Charge
Residential (< 2,000m ²)	\$18,776.75
Residential (> 2,000m ²)	\$19,295.13
Commercial / Industrial (< 2,000m ²)	\$25,237.46
Commercial / Industrial (> 2,000m ²)	\$25,755.84

- 1 For subdivisions where maximum 2 additional lots created, each no larger than 450m². Does not apply to greenfield growth suburbs (Bagshot, Huntly, Maiden Gully, Marong, Strathfieldsaye). Excludes instances where unserviced lots are created as part of the subdivision.
- 2 Sewer Growth Capital Expenditure Guarantee rebate only applies if Coliban Water fails to meet the target for sewer growth related capital expenditure in the prior financial year.
- 3 Discount applies where development requires developer-funded sewer pump stations to be constructed. Rebate amount (per lot) will depend on the cost of developer pump station works.
- 4 Developer charge for the supply, installation, and ongoing maintenance requirements for the pressure sewer property assets on each lot including tank, pump, and control box. The supply and installation will be completed by our approved contractors after an application to connect is received.
- 5 Standard installation includes a tank invert level of max. 1,000mm within 10m of the dwelling. Maximum supply pipe between boundary valve kit and pressure sewer unit is 25m for <2,000m² and 35m for >2,000m². Tank is to be installed in an accessible location approved by Coliban Water at front of property. Additional fees will apply for all non-standard installations.

Calculation of NCC charge

To reflect the higher demand placed on networks, new customer contributions for non-residential commercial or industrial developments will be converted to equivalent standard 20mm residential connections based on the meter size required for the development:

Urban sewer access	20mm	25mm	32mm	40mm	50mm	80mm	100mm
Residential and Non-Residential	1.0	2.0	3.0	6.0	10.0	40.0	70.0

The equivalent residential connection shown in this table represents the multiplier NCC calculation relative to a standard residential lot (20mm connection). Upsizing of existing meters will require an additional NCC payment equal to the difference between the previously installed meter size and the new meter size multiplied at the prevailing NCC rate.

For sewer new customer contribution fees, the equivalent residential connection calculation will be based on the number of plumbing fixture units contained within the development.

For the purposes of the calculation, 30 plumbing fixture units is equivalent to a single lot. The fixture unit rating for each plumbing fixture is set out in Table 6.3(A) of AS/NZS 3500.2.2:2021 (National Plumbing and Drainage Code).

Water meter and connection*

Meter size	Per meter and tapping**			
Treated, untreated, recycled	Meter only install	Short (up to 10m)	Long (10-20m)	Extra long (20-30m)
20mm	\$286.92	\$2,444.36	\$3,567.23	\$5,600.03
25mm	\$453.41	\$2,784.58	\$3,849.38	\$5,785.38
32mm	\$803.21	\$4,094.10	\$5,255.70	\$7,191.70
40mm	\$970.62	\$4,383.75	\$5,390.86	\$7,326.86
50mm	\$1,628.12	\$6,085.76	\$6,666.56	\$8,602.55
80mm	\$2,241.11	\$10,620.06	\$11,305.80	\$11,857.56
100mm	\$3,154.50	\$11,570.88	\$12,151.67	\$12,974.47
150mm		\$12,490.54	\$13,117.80	\$14,006.42
Fire services				
Fire service prices on application				
Additional services				
Additional 20mm meter (per meter)*	\$273.53			
Additional 25mm meter (per meter)*	\$453.41			
Cut and Seal Tapping to the Water Main in shared trench	\$133.97			
Complete Cut and Seal Tapping to the Water Main	\$980.00			

* Supply and install additional meter with new connection (includes associated manifold plumbing to outlet of meter).

** All prices are +GST.

*** Connections longer than 30m please contact Land Development Services.

Service fees

Project management	Charge
Per development*	\$872.50
Per development (optional fast tracking)*	\$1,308.78
Per lot*	\$116.62
Per lot (optional fast tracking)*	\$174.95
Practical completion (optional fast tracking)*	\$314.65
Other service fees	Charge
Application fee (new water or recycled connection, building, renovation or demolition applications, amendments to water or sewer connection)	\$93.80
Consent to erect a structure (build over)	\$392.09
Recycled connection inspection	\$347.99
Mains extension plan resubmission*	\$251.75
Repeat site inspection*	\$251.75
Additional rates – Pressure Sewer sideline	Charge
Same side tapping and BVK installation (up to 8m open cut)*	\$5,022.62
Long side tapping and BVK installation (under road crossing up to 40m)*	\$8,760.03

* Fees for services marked with an asterisk are +GST as required.

General fees and charges

Miscellaneous Charges	Charge
Special meter read (manual read)	\$24.29
Special meter read (digital read)	\$0.00
Information statement ¹	\$36.51
Restrictor action fee	\$133.25
Non-Core miscellaneous ^{2*}	Actual cost
Standpipes / water carting (per kL)	Charge
Treated	\$2.7534
Untreated	\$1.3764
Recycled	\$2.0677
Special testing	Charge
Hydrant flow and pressure test field information	\$310.99
Standard Pressure Information	\$134.45
Other services*	Charge
Meter test (per test)	Actual cost
Debt collection recovery*	Actual cost
Fire Plugs (all sizes)	Actual cost + 10%
Fire services - sealing	Actual cost + 10%
Fire services - resealing	Actual cost + 10%
Shutdowns and repairs*	Actual cost + 10%
Damage to assets (per occasion)*	Actual cost + 10%
Cut In (large diameter mains)	Actual cost + 10%

1 Information Statement includes one complimentary special meter read (manual or digital).

2 Non-Prescribed and Non-Routine services will be priced on a commercial basis.

* Fees for services marked with an asterisk are +GST as required.

Attachment 1 - Industry discharge factors

Description	%	Description	%
Airfield	50	Office	95
Bakery	25	Panel beating	95
Bank / financial institution	95	Plant nursery	25
Bowling club	25	Police station and dwelling	75
Building	95	Post office	95
Café / Restaurant	95	Pottery	25
Caravan park	50	Poultry shed	50
Car park	95	Pre school	50
Car yard	75	Private hospital	75
Cemetery	25	Public utility	95
Church	75	Quarry	25
Court house	95	Racecourse / stables	50
Dairy	95	Railway station	75
Dental clinic	95	Recreational club	95
Depot	95	Recreation centre	95
Factory	95	Recreation reserve – facilities	25
Farm including house	65	Recreation reserve – no facilities	0
Fire station	75	Restaurant	95
Funeral director	95	Retail store	95
Golf course	25	School – large non discharge usage	15
Guest house	75	School – normal discharge usage	50
Hall	95	School – zero non discharge usage	75
Health centre	95	Service station	95
Hospital	75	Shed	95
Hotel – large non discharge usage	35	Shop	95
Hotel – normal discharge usage	95	Shop and dwelling	75
Ice skating rink	75	Shop and factory	95
Industrial land	0	Special accommodation	75
Infant welfare	50	Squash courts	95
Information centre – tourist	95	Standpipe	0
Jail	75	Swimming pool	50
Kennels	75	Telephone exchange	95
Laboratory	95	Tennis courts	95
Laundry / dry cleaner	95	Theatre	95
Lawn tennis courts	25	Timber yard	95
Library	95	Tip	95
Median strip	0	Toilet	95
Medical rooms	95	Trade waste (by agreement)	
Mining lease	0	Unspecified	95
Mining treatment	25	Veterinary clinic	75
Motel – normal discharge usage	75	Warehouse	95
Motel – large non discharge usage	40	Winery	25
Municipal office	95	Workshop	95
Nursing home	75	Youth club	95

