# Coliban Water Customer Survey 2024 Giveaway Terms and Conditions



3 October 2024

## 1. Promoter

Coliban Region Water Corporation

## 2. Promotion Period

The competition opens on Friday 4 October 2024 and closes 6pm on Sunday 13 October 2024.

## 3. Eligibility

Entrants must be current customers of Coliban Water.

Employees of Coliban Water and their immediate families are not eligible to enter.

Each entrant must complete the 'Coliban Water Customer Survey 2024' (online survey) and provide their name and contact details.

# 4. Entry Process

Customers who complete the online survey will automatically be entered into the draw.

Entries must be received by 6pm on Sunday 13 October 2024.

Only one entry per person is permitted.

#### 5. Prizes

10 winners will each receive a \$100 credit on their Coliban Water account.

Credits are not transferable, exchangeable for cash, or redeemable for any other services.

#### 6. Draw

The prize draw will take place in November 2024 at Coliban Water's office in Bendigo.

Winners will be drawn at random and notified via phone or email within two working days of the draw.

# 7. Prize Redemption

The \$100 credit will be automatically applied to the winner's next water account.

If a winner's water account is in credit, the \$100 will be applied to future bills.

#### 8. General Conditions

Coliban Water's decision is final, and no correspondence will be entered into.

By entering the competition, entrants agree to these terms and conditions.

The winners' names and locations may be published on Coliban Water's website and other communication platforms.

# 9. Privacy

Entrant contact information will be used solely for the purposes of this promotion and will not be shared with third parties.