

Schedule of fees and charges

2023/24

Correct as at 1 July 2023

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Note: All charges are GST free unless otherwise specified.

Urban Water

Water Access

Urban water	Meter size	Annual charge	Daily rate
Applicable to residential and non-residential customers.	Unconnected vacant land	\$0.00	\$0.00
	20mm meter or less	\$250.24	\$0.6837
	25mm meter	\$391.02	\$1.0683
	32mm meter	\$640.66	\$1.7504
	40mm meter	\$1,001.07	\$2.7351
	50mm meter	\$1,564.19	\$4.2737
	80mm meter	\$4,004.36	\$10.9408
	100mm meter	\$6,256.82	\$17.0951
	150mm meter or greater	\$14,077.87	\$38.4641
Recycled and untreated			
Recycled Water Access Fee is 50% of the Urban Water Access Fee. Urban Untreated Water Access Fee is 50% of the Urban Water Access Fee. *Residential Recycled Water 20mm meter or less Access Fee is \$0.00.	Unconnected vacant land	\$0.00	\$0.00
	20mm meter or less*	\$125.12	\$0.3418
	25mm meter	\$195.51	\$0.5341
	32mm meter	\$320.33	\$0.8752
	40mm meter	\$500.53	\$1.3675
	50mm meter	\$782.09	\$2.1368
	80mm meter	\$2,002.18	\$5.4704
	100mm meter	\$3,128.41	\$8.5475
	150mm meter or greater	\$7,038.93	\$19.2320
Fire service			
	32mm	\$61.57	\$0.1682
	40mm	\$92.37	\$0.2523
	50mm	\$132.76	\$0.3627
	80mm	\$317.39	\$0.8671
	100mm	\$495.97	\$1.3551
	150mm or greater	\$1,042.28	\$2.8477

mm - millimetre

Water volumetric charges

Water supply	\$/kL
Treated	\$2.4700
Untreated	\$1.2348
Recycled	\$1.8549

kL - kilolitre

Allocation of towns for urban water volumetric pricing districts

Pricing district	Towns
Treated	Axedale, Barkers Creek, Bealiba, Bendigo, Boort, Bridgewater, Campbells Creek, Castlemaine, Chewton, Cohuna, Dunolly, Echuca, Elmore, Elphinstone, Fryerstown, Gannawarra, Goornong, Guildford, Gunbower, Harcourt, Heathcote, Huntly, Inglewood, Korong Vale, Kyneton, Laanecoorie, Leitchville, Lockington, Maiden Gully, Maldon, Maldon-Newstead Pipeline, Malmsbury, Mandurang, Marong, Mead, Newstead, Pyramid Hill, Raywood, Rochester, Sebastian, Serpentine, Strathfieldsaye, Taradale, Tarnagulla, Tooborac, Trentham, Tylden, Wedderburn, Yapeen.
Untreated	Borong, Dingee, Elmore (untreated), Goornong (untreated), Jarklin, Kyneton (untreated), Macorna, Mitiamo, Mysia, Wychitella.

Wastewater

Wastewater access

Urban sewer access	Annual charge	Daily rate
Residential & Non-Residential	\$752.04	\$2.0547
STED Sewer Rebate (Elmore only)	(\$133.08)	(\$0.3636)

Wastewater volumetric charge

Sewer volume ¹	\$/kL
Non-Residential	\$1.0718

1. Applicable to Non-Residential discharges in excess of 0.63kL per day in any given billing period.

kL = kilolitre

Calculation of wastewater volumetric charge

Only non-residential customers are subject to the wastewater volume charge for discharges in excess of 0.63kL per day in any given billing period. The sewer volumetric charge is calculated as:

$$= \left[(\text{water volume} * \text{discharge factor}) - \left[\left(\frac{\text{days in period}}{\text{days in year}} \right) * 230 \right] \right] * \text{price}$$

Where this calculation results in a negative (occurring when a customer's wastewater volume is less than the allowable volume in a billing period) the applicable charge becomes \$0.00.

Rural water

Unmodernised rural tariffs

Access charges	Annual charge	Daily rate
Pipeline	\$918.15	\$2.5086
Channel	\$515.99	\$1.4098
Channel – Single Shared	\$412.78	\$1.1278
Storage Access	\$114.39	\$0.3125
Variable charges (per ML)		\$/ML
Volume Charge		\$280.40
Excess Usage		3,588.90
Infrastructure charge (per ML licence volume)		\$/ML
Infrastructure Charge		\$177.67
Outlet fees (per additional outlet)	Annual Charge	Daily Rate
2+ outlets	\$29.49	\$0.0805
Other		
Rural transfer admin fee (per transfer)		\$65.00

Modernised rural tariffs¹

Access charges (per meter)	Annual Charge	Daily Rate
20mm meter or less	\$245.04	\$0.6695
25mm meter	\$382.89	\$1.0461
32mm meter	\$627.35	\$1.7140
40mm meter	\$980.27	\$2.6783
50mm meter	\$1,531.68	\$4.1849
80mm meter or greater	\$3,921.13	\$10.7134
Variable charges (per ML)		\$/ML
Volume charge		\$280.40
Excess usage		3,588.90
Infrastructure charges (per ML licence volume)		\$/ML
Infrastructure – modernised ¹ (combined)		\$266.86
<i>Modernised network</i>		\$240.19
<i>Modernised headwork</i>		\$26.67
Termination fee ²		\$2,401.90
Other Rural Charges		
Rural transfer admin fee (per transfer)		\$65.00

1. Modernised prices are relevant to the Harcourt system. The Modernised Infrastructure charge comprises a Network and Headwork component which customers will see on their invoice. Both are applicable to Modernised customers, payable per ML of licence volume.

2. Termination Fees are payable per ML of licence volume relinquished or permanently traded outside of the Modernised system.

ML - megalitres

Trade waste charges

Major trade waste access fee	Charge
Access fee (per annum)	In accordance with pricing principles
Major trade waste volumetric charge	
Volume charge (per kL)	\$1.0718
Major trade waste quality charges (per kg)	
Chemical Oxygen Demand (COD)	\$0.4365
Total Suspended Solids (TSS)	\$0.9324
Total Kjeldahl Nitrogen (TKN)	\$1.8506
Total Phosphorus (TP)	\$3.5781
Total Dissolved Solids (TDS)	\$0.0277
Sampling fees (Major & Medium only)	
Sampling (per sample)	Actual cost
Minor & medium trade waste (per annum)	
Minor trade waste	\$176.38
Medium trade waste	\$176.38
Non-compliance charges	
pH contravention (per kL discharge) (Major TW only)	
pH < 6.0*	\$0.2140
pH > 10.0**	\$0.0535
Asset protection (no pre-treatment) (per annum)	\$941.79
Agreed no asset (per annum)	\$128.43
Contravention (failure to clean or repair) (per incident)	\$620.73
Unlawful discharge (per incident)	\$299.66

* Calculated as: $\text{discharge volume (kL)} \times \text{charge} \times (6.0 - \text{pH}(\text{sample})) \times 2^{(6.0 - \text{pH}(\text{sample}))}$

** Calculated as: $\text{discharge volume (kL)} \times \text{charge} \times (\text{pH}(\text{sample}) - 10.0) \times 2^{(\text{pH}(\text{sample}) - 10.0)}$

kL - kilolitre

kg - kilogram

Land Development

Scheduled new customer contributions (per lot)

Water NCC	Charge
Standard	\$2,298.82
Small lot infill*	\$1,915.69
Recycled	\$1,149.41
Sewer NCC	
Standard	\$2,298.82
Small lot infill*	\$1,915.69
Rebate (developer funded pump station)	**
Pressure Sewer NCC***	
Residential (< 2,000m ²)	\$17,043.73
Residential (> 2,000m ²)	\$17,495.13
Commercial / Industrial (< 2,000m ²)	\$22,989.33
Commercial / Industrial (> 2,000m ²)	\$23,440.73

* For subdivisions where maximum 2 additional lots created, each no larger than 450m². Does not apply to greenfield growth suburbs (Bagshot, Huntly, Maiden Gully, Marong, Strathfieldsaye). Excludes instances where unserviced lots are created as part of the subdivision.

** Discount applies where development requires developer-funded sewer pump stations to be constructed. Rebate amount (per lot) will depend on the cost of developer pump station works.

*** Developer charge for the supply, installation, and ongoing maintenance requirements by Coliban Water for the pressure sewer property assets on each lot including tank, pump, and control box. The supply and installation will be completed by our approved contractors after an application to connect is received.

Calculation of NCC charge

To reflect the higher demand placed on networks, new customer contributions for non-residential commercial or industrial developments will be converted to equivalent standard 20mm residential connections based on the meter size required for the development:

Meter size	20mm	25mm	32mm	40mm	50mm	80mm	100mm
Equivalent residential connections	1.0	2.0	3.0	6.0	10.0	40.0	70.0

The equivalent residential connection shown in this table represents the multiplier NCC calculation relative to a standard residential lot (20mm connection). Upsizing of existing meters will require an additional NCC payment equal to the difference between the previously installed meter size and the new meter size multiplied at the prevailing NCC rate.

For sewer new customer contribution fees, the equivalent residential connection calculation will be based on the number of plumbing fixture units contained within the development.

For the purposes of the calculation, 30 plumbing fixture units is equivalent to a single lot. The fixture unit rating for each plumbing fixture is set out in Table 6.3(A) of AS/NZS 3500.2.2:2021 (*National Plumbing and Drainage Code*).

Water meter & connection*

Meter size	Meter only**		Meter & connection***		
	Bendigo	All other towns	< 10m	10m – 20m	20m – 30m
20mm	\$211.90	\$226.96	\$1,682.92	\$1,941.15	\$2,525.70
25mm	\$324.43	\$339.50	\$1,804.36	\$2,022.97	\$2,619.80
32mm	\$474.82	\$496.35	\$2,084.14	\$2,329.12	\$2,971.87
40mm	\$618.19	\$639.72	\$2,887.66	\$3,137.93	\$3,804.71
50mm	\$712.59	\$734.13	\$3,034.42	\$3,290.08	\$4,076.97
80mm	Price on application		\$4,204.72	\$4,505.07	\$5,796.36
100mm			\$8,249.53	\$8,565.98	\$10,466.41
150mm			\$15,368.32	\$17,957.89	\$21,267.10

* All prices are +GST. Please note that in 2023-24, meter connections will be charged via a third-party provider.

** Meter only installation to private works set up such as in common property or unit developments. Includes data logger.

*** Supply and install new meter, including data logger, tapping, fittings and conduit where required including installation of service from tapping to meter. Connections longer than 30m are price on application.

Service fees

Project management	Charge
Mains extension (per development stage)*	\$782.66
Per development (optional fast tracking per application)*	\$1,174.01
Per lot*	\$104.62
Per lot (optional fast tracking)*	\$156.94
Practical completion (optional fast tracking)*	\$282.26
Other service fees	
Application fee (new water or recycled connection, building, renovation or demolition applications, amendments to water or sewer connection)	\$84.15
Consent to erect a structure (Build Over)	\$351.72
Recycled connection inspection	\$312.16
Mains extension plan resubmission*	\$225.83
Repeat site inspection*	\$225.83
Additional rates – Pressure Sewer sideline	
Same side tapping & BVK installation (up to 8m open cut)*	\$4,810.90
Long side tapping & BVK installation (under road crossing up to 40m)*	\$8,390.77

* Fees for services marked with an asterisk are +GST as required.

General fees and charges¹

Miscellaneous Charges	
Special meter read (manual read)	\$21.80
Special meter read (digital read)	\$0.00
Information statement ²	\$32.76
Restrictor action fee	\$119.54
Non-Core miscellaneous ^{1*}	Actual cost
Standpipes / water carting (per kL)	
Treated	\$2.4700
Untreated	\$1.2348
Recycled	\$1.8549
Special testing	
Hydrant flow & pressure test field information	\$278.97
Standard Pressure Information	\$120.61
Other services*	
Meter test (per test)	Actual cost
Debt collection recovery*	Actual cost
Fire Plugs (all sizes)	Actual cost + 10%
Fire services - sealing	Actual cost + 10%
Fire services - resealing	Actual cost + 10%
Shutdowns and repairs*	Actual cost + 10%
Damage to assets (per occasion)*	Actual cost + 10%
Cut In (large diameter mains)	Actual cost + 10%

1. Non-Prescribed and Non-Routine services will be priced on a commercial basis.
2. Information Statement will require a special meter read. Additional fee will apply if manual read required (\$0.00 for a digital read).

* Fees for services marked with an asterisk are +GST as required.

Attachment 1

Industry Discharge Factors

Description	%
Airfield	50
Bakery	25
Bank / financial institution	95
Bowling club	25
Building	95
Café / Restaurant	95
Caravan park	50
Car park	95
Car yard	75
Cemetery	25
Church	75
Court house	95
Dairy	95
Dental clinic	95
Depot	95
Factory	95
Farm including house	65
Fire station	75
Funeral director	95
Golf course	25
Guest house	75
Hall	95
Health centre	95
Hospital	75
Hotel – large non discharge usage	35
Hotel – normal discharge usage	95
Ice skating rink	75
Industrial land	0
Infant welfare	50
Information centre – tourist	95
Jail	75
Kennels	75
Laboratory	95
Laundry / dry cleaner	95
Lawn tennis courts	25
Library	95
Median strip	0
Medical rooms	95
Mining lease	0
Mining treatment	25
Motel – normal discharge usage	75
Motel – large non discharge usage	40
Municipal office	95
Nursing home	75

Description	%
Office	95
Panel beating	95
Plant nursery	25
Police station and dwelling	75
Post office	95
Pottery	25
Poultry shed	50
Pre school	50
Private hospital	75
Public utility	95
Quarry	25
Racecourse / stables	50
Railway station	75
Recreational club	95
Recreation centre	95
Recreation reserve – facilities	25
Recreation reserve – no facilities	0
Restaurant	95
Retail store	95
School – large non discharge usage	15
School – normal discharge usage	50
School – zero non discharge usage	75
Service station	95
Shed	95
Shop	95
Shop and dwelling	75
Shop and factory	95
Special accommodation	75
Squash courts	95
Standpipe	0
Swimming pool	50
Telephone exchange	95
Tennis courts	95
Theatre	95
Timber yard	95
Tip	95
Toilet	95
Trade waste (by agreement)	
Unspecified	95
Veterinary clinic	75
Warehouse	95
Winery	25
Workshop	95
Youth club	95