

# Standpipe summer update

INFORMATION ON STANDPIPES IN OUR REGION

JANUARY 2021

## Peak time request for Marong and Huntly standpipes

During the warmer months, water carters and those who use our standpipes are asked to be especially mindful about the time of day they fill up. In particular, we are asking that standpipes in the growth areas of Marong and Huntly are only used outside of peak times.

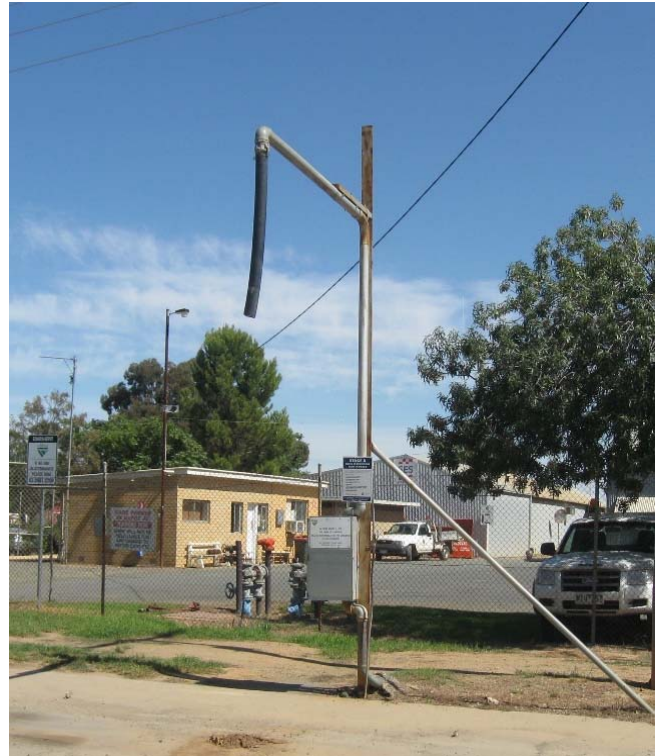
Peak times during summer are **5pm to 9pm**. We encourage you to fill up from the above standpipes outside of these times.

Unfortunately, heavy use of these standpipes during peak water demand periods can cause water pressure fluctuations for our residential customers. Heavy use during peak times can also cause a decrease in the standpipe flow rate at these sites.

If you need to fill up during these times, we encourage you to use a standpipe that is not located in these areas. We appreciate your patience and support, to ensure we not only minimise impacts to pressure for residential customers but also maintain flow rates for these standpipes.

We will continue to monitor usage over summer and during these peak periods.

Please remember use of our standpipes is not guaranteed and may change at short notice. Further investment works are planned for the water supply network in these areas and we will continue to keep you informed.



## Do you know where your nearest alternative standpipe is?

Standpipe	Nearest alternative
Marong	Station Street, Kangaroo Flat, or Loddon Valley Highway, Myers Flat
Huntly	Sailors Gully Road, Eaglehawk

All standpipes listed above supply potable water. For a full list of standpipe locations or to check the status and operator of each standpipe, view our interactive map on our website at [www.coliban.com.au/business/water-carting](http://www.coliban.com.au/business/water-carting)

## Standpipes transition project

We are working to transfer the management of standpipes back to Coliban Water as some are currently council-operated.

These changes will mean more consistent service and fair pricing for users across our region.

Standpipes in Sutton Street, Echuca, and Campaspe Street, Rochester, are now managed by Coliban Water. Works were completed on these standpipes in August 2020 to install the Avdata system.

We are currently working with Central Goldfields Shire to transition ownership and operations of the Dunolly and Bealiba standpipes.

Once complete, anyone wishing to use the standpipes will be required to register as a water carter and purchase an Avdata key, if you haven't already done so.

The best place to find updates on our standpipe transition project is the water carting page of our website.

## How to become a standpipe user

If you wish use Coliban Water-owned standpipes, you are required to register as a water carter and purchase an Avdata key.

Avdata keys cost \$40.95, which includes the key and postage.

To register and apply for a key, please complete the 'Water Carter (Coliban Owned)' online application at [www.coliban.com.au](http://www.coliban.com.au) or contact us during business hours on 1300 363 200.

Your Avdata key will give you access to all Coliban Water-managed standpipes and means you will be billed at the end of each month with the location, date, time and cost for each time you use a standpipe.

Standpipe water volume cost for 2020/21 is \$2.2435 per kilolitre.

For further information on water carting, standpipe locations, and permits see [www.coliban.com.au/business/water-carting](http://www.coliban.com.au/business/water-carting)

## Guidelines for standpipe use

All water taken from Coliban Water standpipes must be used in accordance with our Permanent Water Savings Rules, which can be found on our website.

Please remember to:

- Turn off your engine while filling
- Do not use the emergency isolation valve unless it is an emergency
- Take your rubbish with you
- Remember flow rates can vary depending on the time of day
- Be mindful of use outside normal business hours
- Remove the hose after filling
- Exit the site safely