

# How to read your Rural water bill

## Your water supply is untreated

It is not suitable for drinking or food preparation without further treatment.

## Service address


The charges on this account are for this address

## Balance

The amount shown on your last account. Shows all payments made since the last account issued.

## Current charges

A summary of current charges which may include outlet fees, infrastructure charge, service fee (channel, pipeline, storage) and rural water consumption.



ABN 96 549 082 360

**TAX INVOICE**

**J Smith**  
1 Example Street  
BENDIGO VIC 3550

**Service Address:** 1 Example Street, Rural Property  
**Classification:** Residential

<b>Opening Balance</b>	<b>\$353.87</b>
Total Payments Received up to 10 May 2019	\$353.87 CR
<b>Balance</b>	<b>\$0.00</b>
<b>Current Charges</b>	
Service Fee - Channel	\$120.39
Infrastructure Charge	\$227.98
Outlet Fee	\$6.88
Rural Water Consumption	\$187.94
<b>Total</b>	<b>\$543.19</b>
<b>Total Amount Due</b>	<b>\$543.19</b>
Total includes GST of	\$0.00

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1300 363 200  
www.coliban.com.au

Date of Issue: 13 Jan 2020  
Next Scheduled Reading: 31 Mar 2020

Account Number  
**90-9042-5000-01-3**

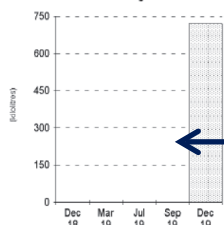
Invoice Number  
**7087197**

Amount Due  
**\$ 543.19**

Pay By  
**10 Feb 2020**

*See over the page for payment options*  
*Concession has not been applied (refer over for eligibility).*

Your usage in kilolitres



Av. Daily Use **7.848 kL/day**  
Av. Daily Cost **\$5.90/day**

For information on the Victorian Government's *Target Your Water Use* program visit [www.targetyourwateruse.vic.gov.au](http://www.targetyourwateruse.vic.gov.au)

- Untreated Water Supply. Not suitable for drinking or food preparation without further treatment.  
- Licences are maintained on the water register. Most of the information in the water register is available to the public either on-line - [www.waterregister.vic.gov.au](http://www.waterregister.vic.gov.au) - or through formal Freedom of Information requests.

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## Next scheduled reading

The approximate date Coliban Water will next read your meter if applicable.

## Amount due

Shows your total amount of current and outstanding charges.

## Pay by

Date by which payment is to be received.

## Usage graph

Details your water usage of the past year and includes a comparison to the same period in the previous year.

## Average daily usage/cost

Details comparisons for usage and itemises daily costs for services.

## Fees and Charges

Water usage, channel access fee and infrastructure charges are detailed in full. Details also include meter readings and the number of days within the billing period.

This charge is based on your licence volume.

Your rural entitlement

## Payment options

Coliban Water offers many ways to pay your account.

### Coliban Water Invoice Details

RURAL SERVICE FEE						
Service No.		Date From	Date To	Days	Rate	Amount
RS134983	Channel	30/09/19	31/12/19	92	@ \$1.3086 per day	\$120.39
RS134983	Ent: 5500	30/09/19	31/12/19	92	@ \$2.4780 per day	\$227.98
RS134983	Outlets: 2	30/09/19	31/12/19	92	@ \$0.0748 per day	\$6.88
						-----
						\$355.25

WATER CONSUMPTION						
Service No.		Date From	Date To	Volume	Rate	Amount
OL134982		30/09/19	31/12/19	722.000kL	@ \$0.2603/kL	\$187.94
OL134984		30/09/19	31/12/19	0.000kL	@ \$0.2603/kL	\$0.00
				722.000kL		-----
						\$187.94



**Receive your bill electronically:** You can now receive your bill electronically using BPAY View®. To register for BPAY View, or for more information, visit our website. Click on 'Your Account' then 'Pay Your Bill'.



**Change of Address:** If your postal address has changed, please contact us within 14 days.



**Concessions:** If you think you may be eligible for a concession please contact us. Centrelink Pension, Healthcare Card and Department of Veteran Affairs Gold Cards may be eligible. In contacting us you are authorising us to confirm your eligibility with Centrelink or DVA. This consent is ongoing until you contact us to revoke it.



**Payment Difficulties:** Please contact us about a payment arrangement or to discuss rebates and concessions.



**Interpreter Service:** If you are hearing or speech impaired or need an interpreter call Telephone Interpreter Service (TIS) on 13 14 50.

### HOW TO PAY

**Direct Debit:** Download an application form at [www.coliban.com.au](http://www.coliban.com.au) or contact us.

**BPAY:** Contact your financial institution to pay from your savings, credit or cheque account.  
**Billers Code: 39156 Ref: 9090 4250 0001 3**

**Credit Card/Internet:** Using BPoint  
[www.bpoint.com.au](http://www.bpoint.com.au), phone 1300 276 468 or 1300 BPOINT  
**Billers Code: 39156 Ref: 9090 4250 0001 3**

**In Person:** Australia Post outlets.



\*367 09090425000013

**Centrepay:** Contact Centrelink to arrange regular deductions from your Centrelink payment, or contact us if you would like us to send you a form.  
 Centrepay Reference Number: **555 057 363A**

**Mail:** Tear off the Payment Slip and mail with your cheque to -  
 Coliban Water  
 PO Box 2770  
 Bendigo Delivery Centre, Vic 3554

### PAYMENT SLIP

Account Number  
**90-9042-5000-01-3**  
 Invoice Number  
**7087197**  
 Amount Due  
**\$ 543.19**

Pay By  
**10 Feb 2020**

Amount Being Paid



View our Rural Customer Charter for more details on fees and charges.

Disclaimer: Information contained in this document was correct at the time of publication (July 2019). Coliban Water reserves the right to alter information at any time. ©2019 Coliban Water.

